

1. Who is BIMA?

BIMA is a leading emerging market insurance and mobile health player, using innovative mobile technology to bring insurance and health services to people who have never had it before, with a global footprint across 13 countries BIMA is currently servicing 31 Million Customers.

2. What makes BIMA Health special?

- BIMA Health covers everyone between the ages 18 to 65.
- Premium remains the same for all ages.
- Compared to conventional insurance products BIMA Health offers a generous benefit for a fraction of the premium charged by other products in the market.
- You can sign-up instantly without requiring any medical check-ups.

3. If I already have a hospitalization cover can I still get the benefit from BIMA Health?

- Yes, having another policy does not restrict you from claiming with BIMA Health. You can claim from both policies.

4. Is maternity covered?

- Maternity is not considered a disease; hence it is not covered.

5. Who is the underwriter?

The product is underwritten by Allianz Insurance Lanka Ltd.

6. Do we need to submit our original documents to receive a claim?

- No, photocopies or clear photos of the documents are required for the claims.

7. Where/How do I pay the monthly fee?

- At the point of registration, a recurring payment is setup and payments are charged via your VISA or MasterCard credit/debit card every month.

8. Do I receive a policy document?

- BIMA Health takes insurance to the next level by bringing in a paperless policy. Your policy documents are accessible via your mobile phone or the BIMA website.